



## WARRANTY TERMS

NORTHSTAR warrants to the original retail purchaser of this boat that it will, at its sole option, offer warranty as described hereunder;

### 1. GENERAL WARRANTY

NORTHSTAR boats are warranted to the original purchaser to be free of defects in materials or workmanship for a period of two (2) years from the date of delivery, subject to all limitations and conditions contained herein.

Limitations apply for commercial use/rental operations. Severe duty craft are not warranted by NORTHSTAR. Light duty commercial users may be entitled to a limited 1 year warranty. (Please contact Northstar or your dealer if in doubt)

### 2. STRUCTURAL HULL WARRANTY

Repair or replace the fiberglass hull if it is found to be structurally defective in material or workmanship for a period of five (5) years from the date of purchase. For this warranty, the hull is defined as the single fiberglass casting, which rests on the water and the upper deck molding connected to it. This warranty is subject to all limitations and conditions explained below.

### 3. TUBE WARRANTY

NORTHSTAR warrants to the original retail purchaser of this boat that it will at its sole option, repair or replace the Neoprene / Hypalon tube if it is found to be defective in material or workmanship for a period of two (2) years from the date of purchase.

Northstar further warrants its tube fabric and tube seams to hold air (per ISO 6185) to perform for a period of 5 years. This warranty is subject to all limitations and conditions explained below. The "air tightness" guarantee period according to ISO 6185, accepts the pressure change of max 20% in 24 hours.

Tube warranty period to hold air will commence after a maximum period of 1 year from the Bill of Lading date of the boat even if it remains in dealer inventory.

### 4. EXTERIOR FINISH WARRANTY

NORTHSTAR warrants its exterior gelcoat finish to be free from cosmetic defects, including blisters, cracks, or crazing for a period of one (1) year from the date of delivery to the original retail purchaser, subject to all limitations and conditions contained herein. Powdercoatings are warranted for 2 years provided they be washed with fresh water after each salt water use. Even the smallest of damages on the powdercoating must be repaired at once.



## 5. CUSTOMER OBLIGATIONS

The following procedures and customer obligations are conditions precedent to the availability of any benefits under warranty terms:

- Warranty coverage is available only to customers who purchased from an Authorized NORTHSTAR Dealer.
- Routine and timely maintenance and proper upkeep as outlined in the Owners Manual is the responsibility of the owner and is necessary to obtain warranty coverage.
- All warranty work is to be carried out at NORTHSTAR factory, authorized services or authorized distributors of NORTHSTAR. After it has been established that there is a valid claim under this warranty, NORTHSTAR will authorize, in writing, repairs to be made. Transportation or any other haul out or handling expenses to and from the repair facility will not be covered by this warranty and is the responsibility of the boat owner.
- The purchaser must give the dealer from whom the boat was purchased written notice of any claim under this warranty period and within a reasonable period of time (not to exceed thirty (30) days) after the defect is or should have been discovered. NORTHSTAR will not repair any condition or replace any part if a claim is not made on time.
- NORTHSTAR will not repair any condition or replace any part if the use of the boat is continued after the defect is or should have been discovered; such continued use causes other or additional damage to the boat or parts of the boat.
- Only the dealer should write or call the "warrantor", NORTHSTAR.
- NORTHSTAR will then determine whether the claim is covered by this warranty and will advise the dealer.
- The dealer will contact the NORTHSTAR Boat owner regarding instructions for delivery of boat or part for warranty repair if it is covered under warranty.



## 6. WARRANTY EXCEPTIONS

NORTHSTAR warranty does not cover the following:

- If the Hull Identification Number (HIN) molded to the transom is changed, defaced, or tampered with in any way.
- Engines, metal plating or finishes, windshield breakage, leakage, fading and deterioration of paints, canvas, upholstery, and fabrics;
- Gelcoat surfaces including, but not limited to, cracking, crazing, discoloration or blistering beyond the one (1) year warranty period;
- Routine maintenance items, adjustments, normal wear and tear, puncture, discoloration, oxidation, abrasion, mildew. Wear and tear items include but not limited to rubbing strakes, keel guards, and ropes.
- Accessories and items which were not part of the boat when shipped from the NORTHSTAR factory, and/or any damage caused thereby;
- Damage caused by misuse, accident, galvanic corrosion, negligence, lack of proper maintenance, theft, environmental corrosion, acid rain, chemical fallout, bird lime, tree sap, hail, extreme weather, mechanical shocks or improper tampering;
- Esthetical defects (stains, scratches, mold, pressure marks, dirt, deformation) on the tube surface
- Any boat used for racing, competitions, rental and commercial operations – (see 3. GENERAL WARRANTY)
- Use of the boat with improper tube inflation;
- If powdercoated surfaces are not maintained well and not rinsed after each salt water use
- Any boat operated contrary to any instructions furnished by NORTHSTAR or operated in violation of any laws, rules or regulations;
- If alterations have been made to the boat;
- If tube covers or tube sleeves are used;
- Transportation costs of the boat or parts, or any other haul out or handling expenses to and from the repair facility,



- Any published or announced catalog performance characteristics of speed, fuel, and oil consumption, and static or dynamic performance in the water;
- Any boat that has been powered beyond NORTHSTAR's power or engine weight recommendations;
- Boats damaged by accident and boats damaged while being loaded onto, transportation upon or unloaded from trailers, cradles, or other devices used to place boats in the water, remove boats from water or store or transport boats on or over land;
- Costs or charges derived from inconveniences or loss of use, commercial or monetary loss due to time loss and any other special, incidental or consequential damage of any kind or nature;
- Improper use, in particular negligent use, or rash use, misuse, or abnormal use;
- Use of damaging chemicals in cleaning, use of abrasives
- Accident or catastrophe such as but not limited to explosion, fire, flood, storm, lightning, transport, riot, theft, earthquake and collision;
- Unsuitable storage or transportation conditions including but not limited to storing in an environment suitable for mildew growth, storing wet, fouled, unprotected, overinflated, under freezing temperatures, under extremely hot conditions, unventilated conditions, transporting or storing hull unevenly supported.
- Any repair or replacement of parts covered by this warranty will not extend the life of this warranty or any downtime period for repairs will not be added to the warranty period.

## **7. TRANSFER OF WARRANTY**

This warranty automatically transfers to subsequent owners within the warranty period offered to the original purchaser. Warranty will not be transferred on any commercially operated craft.



## **8. GENERAL PROVISIONS**

ALL GENERAL, SPECIAL, INDIRECT, INCIDENTAL, AND/OR CONSEQUENTIAL DAMAGES ARE EXCLUDED FROM THIS WARRANTY. The owner's sole remedy is the repair or replacement of the vessel or it's allegedly defective parts and that no other legal or equitable remedies shall be available to the owner. Some countries do not allow the exclusion of incidental or consequential damages, so the foregoing may not apply to you. NORTHSTAR MAKES NO WARRANTY, OTHER THAN CONTAINED HEREIN; ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARISING IN COUNTRY LAWS IS LIMITED TO THE PERIOD OF THIS WARRANTY. ALL OBLIGATIONS OF NORTHSTAR SPECIFICALLY SET FORTH HEREIN. NORTHSTAR DOES NOT AUTHORIZE ANY PERSON OR DEALER TO ASSUME ANY LIABILITY IN CONNECTION WITH NORTHSTAR BOATS. NORTHSTAR's obligation concerning this warranty is limited to making repairs to or replacing the defective parts, and no claim for breach of warranty shall be cause for cancellation or rescission of the contract of sale or any boat manufactured by NORTHSTAR.

NORTHSTAR will discharge its obligations under this warranty as rapidly as possible, but cannot guarantee any specific completion date due to the different nature of claims that may be made and services that may be required. NORTHSTAR reserves the right to change or improve the design of its boats without obligation to modify any boat previously manufactured. This warranty gives you specific legal rights, and you may also have other rights which may vary from country to country. NORTHSTAR shall in no way be responsible for any repairs, not PRE-AUTHORIZED by NORTHSTAR, in writing, or repairs performed by a repair facility, not PRE-AUTHORIZED.

**Thank you for choosing a NORTHSTAR RIB.**